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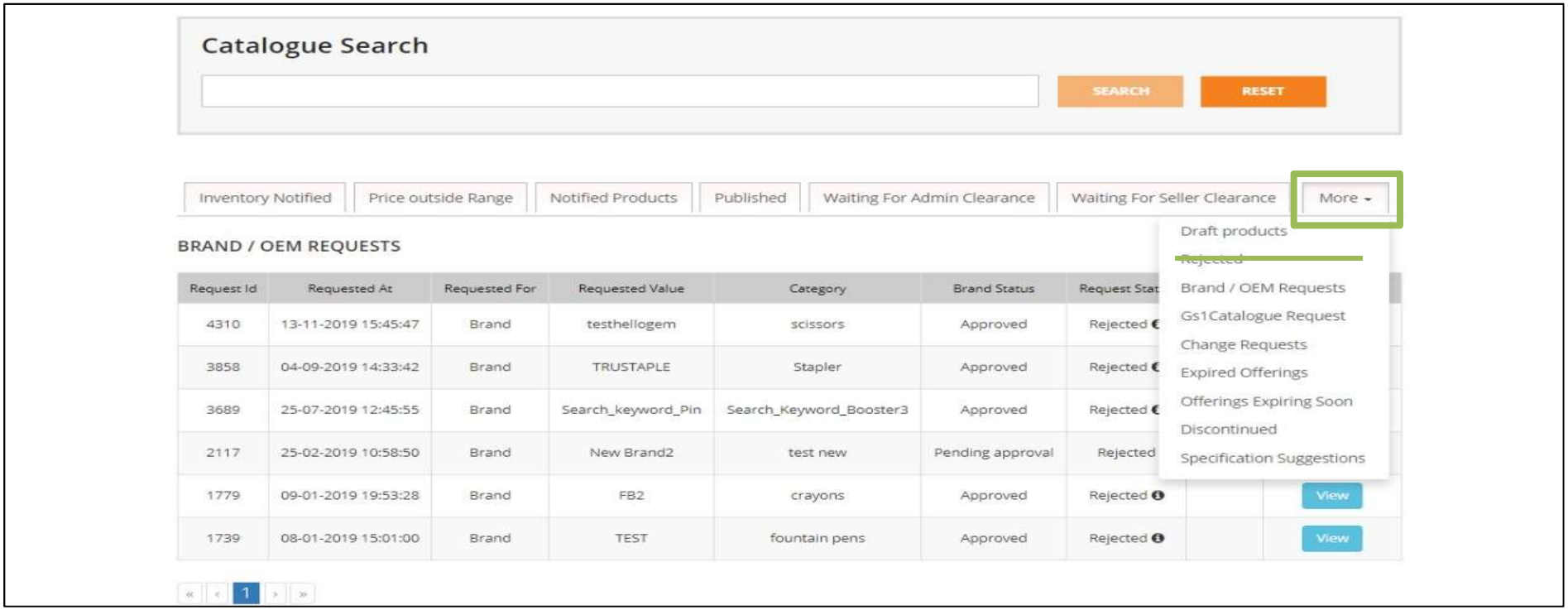
Resubmit Request & Document for Rejected/Notified Brand or OEM

Overview

In case the uploaded brand/OEM request is missing any document or require further details from the Seller, the Brand Approval team reverts back with "Notification" explaining the next steps in process to get the approval.

User can check the exact notification under "Reason Tab" where the status of the brand/OEM request is shown"

To check Brand OEM request, click on “More” and select ‘Brand OEM Request’



Seller can request for brand and OEM from his OEM panel by searching the category and then creating a request for a new brand or he can select the existing brand and apply as an OEM request.
Once the request is made seller can view the status in his notification tab
under BRAND / OEM REQUESTS tab

BRAND / OEM REQUESTS

Request Id	Requested At	Requested For	Requested Value	Category	Brand Status	Request Status	Reasons	Additional Details
8160	28-07-2020 14:50:59	Brand and OEM	CONTENT	Lead Time on Stock	Pending approval	Pending approval		View

Here, the request is pending with admin.
Admin can either reject the request, approve the request or request any additional details

BRAND / OEM REQUESTS

Request Id	Requested At	Requested For	Requested Value	Category	Brand Status	Request Status	Reasons	Additional Details
8160	28-07-2020 14:50:59	Brand and OEM	CONTENT	Lead Time on Stock	Pending approval	Info requested	**Info requested reason:** Deemed OEM Letter is not in prescribed format, Trademark Class does not match category mentioned in the request, Trademark status is not in Registered	View

The seller can click on 'View' and resubmit the request again as per the comments mentioned

CONTENT

Feedback

Request Status: Info requested

Request Attempts: 1

Approver Comments:

Comment	Commented at
Info requested reason: Deemed OEM Letter is not in prescribed format Trademark Class does not match category mentioned in the request Trademark status is not in Registered	28.07.2020 15:03

Links: 1. https://admin-mkp.gemorion.org

Documents:

Document	Status	Uploaded at
Trademark certificate	Active	28.07.2020 14:50

Request re-submission: **click here to re-submit request**

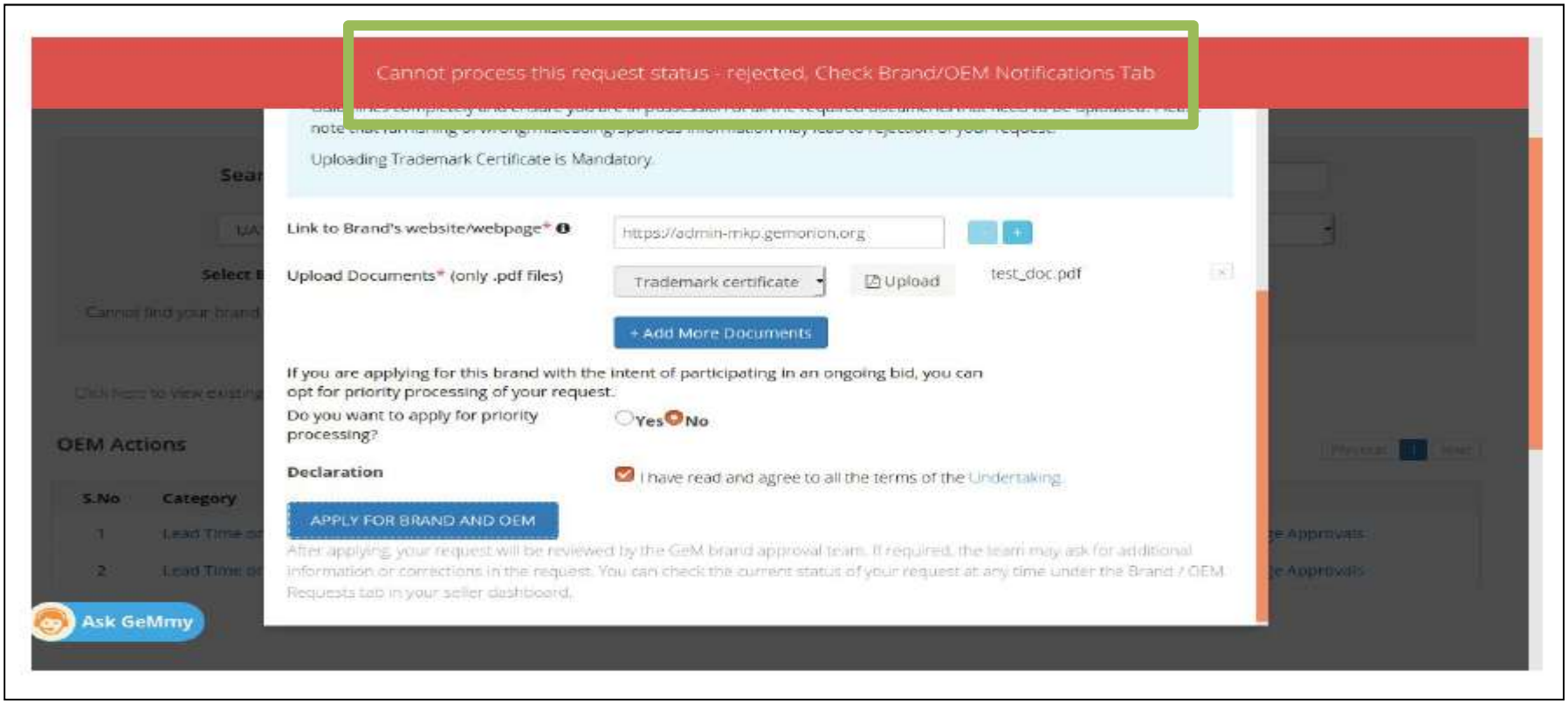
Close

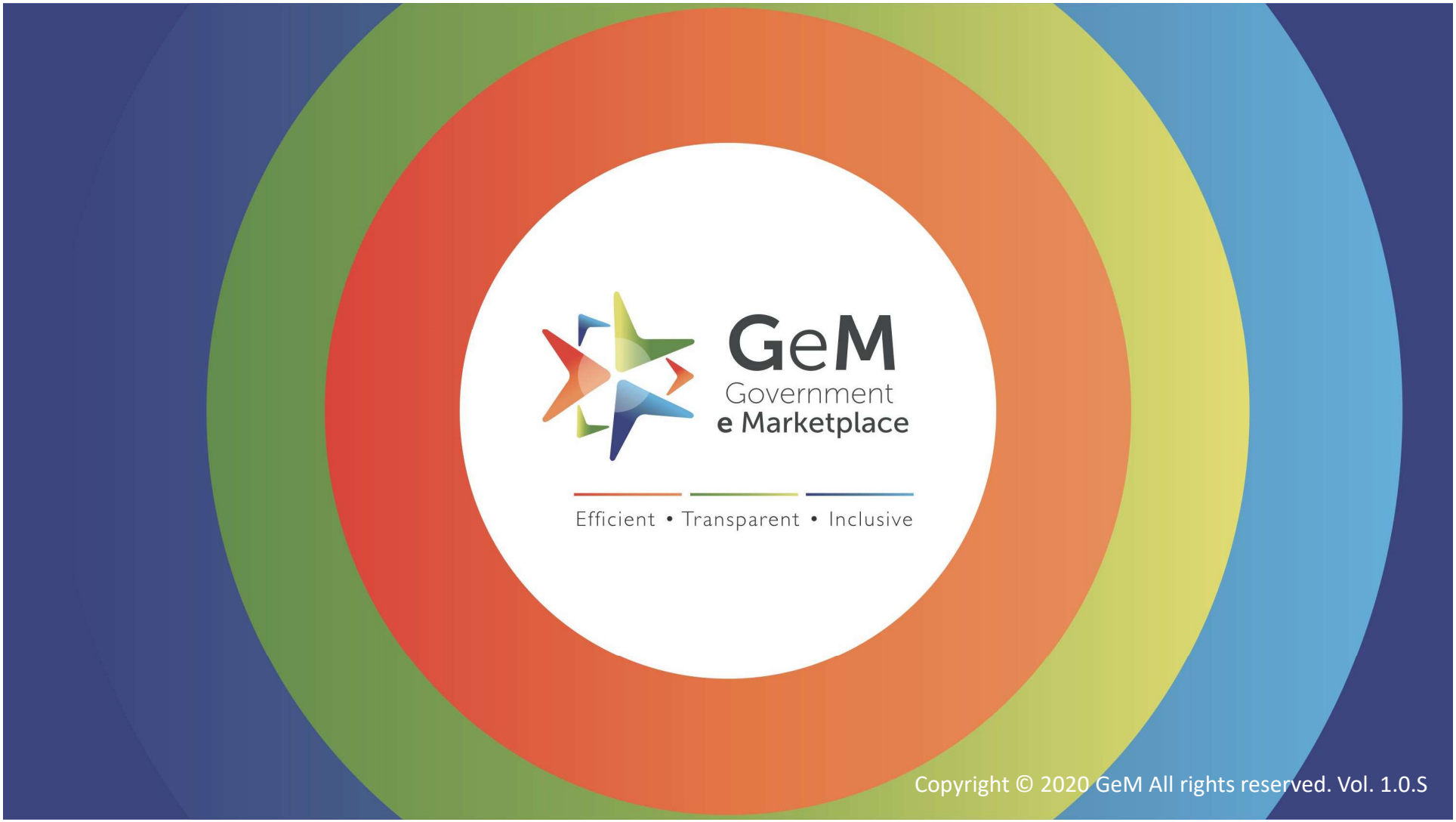
The seller will have 3 attempts to resubmit the request. If, even on the 3rd attempt seller is not able to provide correct documents then the seller's request will be considered rejected.

(Seller can view attempt count before submitting the documents in a message that pops up mentioning the count of the attempt)

If admin rejects the request of the seller then particular seller request will be rejected and they will not be able to request again for that brand

Now, if the seller tries to apply for OEM for brand, he will not be allowed to proceed





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